House File 587 - Enrolled

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                                                          HOUSE FILE 587
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                                        AN ACT
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     4 RELATING TO ADULT DAY SERVICES REGULATION, PROVIDING
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          PENALTIES, AND PROVIDING AN EFFECTIVE DATE.
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     7 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:
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           Section 1. Section 231D.1, Code 2005, is amended to read
  1 10 as follows:
           231D.1 DEFINITIONS.
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           For the purposes of this chapter, unless the context
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  1 13 otherwise requires:
  1 14 1. "Adult day services", "adult day services program", or 1 15 "program" means an organized program providing a variety of
  1 16 health health=related care, social services, and other related
  1 17 support services for sixteen hours or less in a twenty=four=
  1 18 hour period to two or more persons with a functional
  1 19 impairment on a regularly scheduled, contractual basis.
       2. "Contractual agreement" means a written agreement entered into between an adult day services program and a
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    22 participant that clearly describes the rights and
    23 responsibilities of the adult day services program and the
    24 participant, and other information required by rule.
25 2. 3. "Department" means the department of elder affairs
  1 26 created in chapter 231.
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  1 29 perform personal and instrumental activities of daily living
  1 30 and associated tasks necessitating some form of supervision or
    31 assistance or both.
          <del>4.</del> <u>5.</u>
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                    "Governmental unit" means the state, or any county,
    33 municipality, or other political subdivision or any
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    34 department, division, board, or other agency of any of these
    35 entities.
           6. "Health=related care" means services provided by a
       registered nurse or a licensed practical nurse, on a part=time
     3 or intermittent basis, and services provided by other licensed 4 health care professionals, on a part=time or intermittent
     5 basis.
     6 7. "Medication setup" means assistance with various steps 7 of medication administration to support a participant's
    8 autonomy, which may include but is not limited to routine
     9 prompting, cueing and reminding, opening containers or
    10 packaging at the direction of the participant, reading
    11 instructions or other label information, or transferring
    12 medications from the original container into suitable
    13 medication dispensing containers, reminder containers,
    14 medication cups.
  2 15 8. "Participant" means an individual who is the recipient
    16 of services provided by an adult day services program.

17 9. "Participant's legal representative" means a person
    18 appointed by the court to act on behalf of a participant, or a
    19 person acting pursuant to a power of attorney.
20 10. "Personal care" means assistance with the essential
       activities of daily living which may include but are not
  2 22 limited to transferring, bathing, personal hygiene, dressing,
   23 grooming, and housekeeping that are essential to the health 24 and welfare of a participant.
  2 25 5. 11. "Recognized accrediting entity" means a nationally
  2 26 recognized accrediting entity that the department recognizes 2 27 as having specific adult day services program standards
  2 28 equivalent to the standards established by the department for
  2 29 adult day services.
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           6. 12. "Social services" means services relating to the
  2 31 psychological and social needs of the individual in adjusting
  2 32 to participating in an adult day services program, and
    33 minimizing the stress arising from that circumstance.
          7. 13. "Supervision" means direct oversight and
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    35 inspection of the act of accomplishing a function or activity.
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          Sec. 2. Section 231D.2, Code 2005, is amended to read as
     2 follows:
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           231D.2 PURPOSE == INTENT == RULES == SPECIAL
     4 CLASSIFICATIONS.
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1. The purpose of this chapter is to promote and encourage

6 adequate and safe care for adults with functional impairments.

2. It is the intent of the general assembly that the 8 department of elder affairs establish policy for adult day services programs and that the department of inspections and

3 10 appeals enforce this chapter.

3. The department shall establish, by rule in accordance 3 11 3 12 with chapter 17A, a program for certification and monitoring 3 13 of and complaint investigations related to adult day services 3 14 programs. The department, in establishing minimum standards 3 15 for adult day services programs, may adopt by rule in 3 16 accordance with chapter 17A, nationally recognized standards 3 17 for adult day services programs. The rules shall include 3 18 specification of recognized accrediting entities. 19 shall include a requirement that sufficient staffing be 20 available at all times to fully meet a participant's 3 21 identified needs. The rules shall include a requirement that 22 no fewer than two staff persons who monitor participants as 23 indicated in each participant's service plan shall be awake 24 and on duty during the hours of operation when two or more

25 participants are present. The rules and minimum standards 26 adopted shall be formulated in consultation with the 3 27 department of inspections and appeals and affected industry, 3 28 professional, and consumer groups and shall be designed to

3 29 accomplish the purpose of this chapter.

4. In addition to the adoption of standards and rules for 31 adult day services programs, the department in consultation 3 32 with the department of inspections and appeals and affected 33 industry, professional, and consumer groups, shall issue 34 interpretive guidelines, including the expectations of program 3 35 certification monitors, to provide direction to adult day 1 services programs in complying with certification 2 requirements.

5. 4. The department may establish by administrative 4 4 rule, special classifications for adult day services
4 5 providers. The department of inspections and appeals shall - 6 issue separate certificates for each special classification 7 for which a provider is certified. in accordance with chapter 8 17A, specific rules related to minimum standards for dementia= 9 specific adult day services programs. The rules shall be 4 10 formulated in consultation with the department of inspections and appeals and affected industry, professional, and consumer groups.

Sec. 3. Section 231D.3, subsections 2, 4, and 5, Code 4 14 2005, are amended to read as follows:

4 15 2. An adult day services program may provide any type of 4 16 adult day services for which the program is certified, including any special classification of adult day services. 4 18 An adult day services program shall provide services and 4 19 supervision commensurate with the needs of the recipients 4 20 participants. An adult day services program shall not provide 4 21 services to individuals requiring a level or type of services 4 22 for which the program is not certified and services provided 4 23 shall not exceed the level or type of services for which the

4 24 program is certified. 4 25 4. A department, agency, or officer of this state or of 4 26 any governmental unit shall not pay or approve for payment 27 from public funds any amount to an adult day services program 28 for an actual or prospective recipient participant, unless the 29 program holds a current certificate issued by the department

4 30 of inspections and appeals and meets all current requirements

4 31 for certification. 32

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5. The department shall adopt rules regarding the 4 33 conducting or operating of another business or activity in the 34 distinct part of the physical structure in which the adult day 35 services program is provided, if the business or activity
1 serves nonrecipients of adult day services persons who are not participants. The rules shall be developed in consultation with the department of inspections and appeals and affected 4 industry, professional, and consumer groups.

Sec. 4. Section 231D.3, Code 2005, is amended by adding

6 the following new subsections:

7 <u>NEW SUBSECTION</u>. 6. The department of elder affairs and 8 the department of inspections and appeals shall conduct joint 9 training sessions for personnel responsible for conducting 10 monitoring evaluations and complaint investigations of adult 11 day services programs.

NEW SUBSECTION. 7. Certification of an adult day services 13 program shall be for two years unless revoked for good cause 14 by the department of inspections and appeals.

Sec. 5. Section 231D.4, subsection 2, paragraph b, Code 5 16 2005, is amended by adding the following new subparagraph:

5 17 NEW SUBPARAGRAPH. (5) For certification via a national 5 18 body of accreditation, one hundred twenty=five dollars. Sec. 6. Section 231D.5, subsection 1, Code 2005, is 5 20 amended to read as follows: 5 21 1. The department of inspections and appeals may deny, 5 22 suspend, or revoke certification if the department of 23 inspections and appeals finds that there has been a 24 substantial or repeated failure on the part of the adult day 5 25 services program to comply with this chapter or the rules or 5 26 minimum standards adopted pursuant to this chapter, or for any 27 of the following reasons: 5 28 a. Cruelty or indifference to adult day services program 29 service recipients. 5 30 b. a. Appropriation or conversion of the property of an adult day services programs service recipient a participant 31 5 32 without the recipient's participant's written consent or the 5 33 written consent of the service recipient's participant's legal 5 34 guardian <u>representative</u>. c. b. Permitting, aiding, or abetting the commission of 6 any illegal act in the adult day services program. 2 d. c. Obtaining or attempting to obtain or retain 3 certification by fraudulent means, misrepresentation, or by 6 6 6 4 submitting false information. 5 e. d. Habitual intoxication or addiction to the use of 6 drugs by the applicant, owner, manager, or supervisor of the Habitual intoxication or addiction to the use of 6 6 6 adult day services program. 6 8 f. e. Securing the devise or bequest of the property of a 6 recipient of services of an adult day services program 6 10 participant by undue influence. 6 11 g. f. Failure or neglect to maintain a required 6 12 continuing education and training program for all personnel 6 13 employed in the adult day services program. 6 14 h. g. Founded dependent adult abuse as defined in section 6 15 235B.2. 6 16 h. In the case of any officer, member of the board of directors, trustee, or designated manager of the program or 6 6 18 any stockholder, partner, or individual who has greater than a 6 19 five percent equity interest in the program, who has or has 20 had an ownership interest in an adult day services program, 6 21 assisted living program, elder group home, home health agency, 22 residential care facility, or licensed nursing facility in any 23 state which has been closed due to removal of program, agency, 6 24 or facility licensure or certification or involuntary 25 termination from participation in either the medical 26 assistance or Medicare programs, or who has been found to have 27 failed to provide adequate protection or services for <u>6 28 participants to prevent abuse or neglect.</u> i. In the case of a certificate applicant or an existing 30 certified owner or operator who is an entity other than an In the case of a certificate applicant or an existing 6 31 individual, the person is in a position of control or is an 32 officer of the entity and engages in any act or omission 33 proscribed by this chapter. i. j. For any other reason as provided by law or 6 35 administrative rule. Sec. 7. Section 231D.6, subsection 3, Code 2005, is 2 amended to read as follows: 3. When the department of inspections and appeals finds 4 that an immediate danger to the health or safety of recipients 5 of services from participants in an adult day services program 6 exists which requires action on an emergency basis, the 7 department of inspections and appeals may direct the removal 8 of all recipients of services from an participants in the 9 adult day services program and suspend the certificate prior 7 10 to a hearing. Section 231D.9, subsection 1, Code 2005, is Sec. 8. 7 12 amended to read as follows: 7 13 1. A person with concerns regarding the operations or 14 service delivery of an adult day services program may file a 15 complaint with the department of inspections and appeals. The 7 16 name of the person who files a complaint with the department 7 17 of inspections and appeals and any personal identifying 7 18 information of the person or any recipient of program services 7 19 participant identified in the complaint shall be kept 20 confidential and shall not be subject to discovery, subpoena, 21 or other means of legal compulsion for its release to a person 22 other than employees of the department of inspections and 23 appeals involved in the investigation of the complaint. 7 24 Sec. 9. <u>NEW SECTION</u>. 231D.9A INFORMAL REVIEW.
7 25 1. If an adult day services program contests the findings
7 26 of regulatory insufficiencies of a monitoring evaluation or

7 27 complaint investigation, the program shall submit written

7 28 information, demonstrating that the program was in compliance 7 29 with the applicable requirement at the time of the monitoring 30 evaluation or complaint investigation, to the department of 31 inspections and appeals for review.

2. The department of inspections and appeals shall review 33 the written information submitted within ten working days of 34 the receipt of the information. At the conclusion of the 35 review, the department of inspections and appeals may affirm, 1 modify, or dismiss the regulatory insufficiencies. The 2 department of inspections and appeals shall notify the program 3 in writing of the decision to affirm, modify, or dismiss the 4 regulatory insufficiencies, and the reasons for the decision.

3. In the case of a complaint investigation, the 6 department of inspections and appeals shall also notify the 7 complainant, if known, of the decision and the reasons for the 8 decision.

Sec. 10. Section 231D.10, Code 2005, is amended to read as 8 10 follows:

231D.10 PUBLIC DISCLOSURE OF FINDINGS.

Following Upon completion of a monitoring evaluation or 8 13 complaint investigation of an adult day services program by 8 14 the department of inspections and appeals pursuant to this 8 15 chapter, <u>including the conclusion of all administrative</u> 8 16 appeals processes, the department's final findings with 8 17 respect to compliance by the adult day services program with 8 18 requirements for certification shall be made available to the 8 19 public in a readily available form and place. Other 8 20 information relating to an adult day services program that is 8 21 obtained by the department of inspections and appeals which 8 22 does not constitute the department's final findings from a 23 monitoring evaluation or complaint investigation of the adult 8 24 day services program shall be made available to the department 25 upon request to facilitate policy decisions, but shall not be 26 made available to the public except in proceedings involving 8 27 the denial, suspension, or revocation of a certificate under 8 28 this chapter.

Section 231D.11, Code 2005, is amended to read as Sec. 11. 30 follows:

231D.11 PENALTIES.

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- 1. A person establishing, conducting, managing, or 33 operating an adult day services program without a certificate 34 is guilty of a serious misdemeanor. Each day of continuing 35 violation after conviction or notice from the department of 1 inspections and appeals by certified mail of a violation shall 2 be considered a separate offense or chargeable offense. 3 person establishing, conducting, managing, or operating an 4 adult day services program without a certificate may be 5 temporarily or permanently restrained by a court of competent 6 jurisdiction from such activity in an action brought by the 7 state.
- A person who prevents or interferes with or attempts to impede in any way any duly authorized representative of the 10 department of inspections and appeals in the lawful 9 11 enforcement of this chapter or of the rules adopted pursuant 9 12 to this chapter is guilty of a simple misdemeanor. As used in 13 this subsection, lawful enforcement includes but is not 14 limited to:
- a. Contacting or interviewing any participant of an adult 16 day services program in private at any reasonable hour and 9 17 without advance notice.
 - b. Examining any relevant records of an adult day services program.
 - c. Preserving evidence of any violation of this chapter or of the rules adopted pursuant to this chapter.
- 9 22 3. 2. A civil penalty, as established by rule, may apply 9 23 in any of the following situations:
- 9 24 a. Program noncompliance with one or more regulatory 25 requirements has caused or is likely to cause harm, serious 9 26 injury, threat, or death to a recipient of program services 9 27 participant.
- 9 28 b. Program failure or refusal to comply with regulatory requirements within prescribed time frames.
- 9 29 9 30 c. Preventing or interfering with or attempting to impede <u>in any way any duly authorized representative of the</u>

32 department of inspections and appeals in the lawful 33 enforcement of this chapter or of the rules adopted pursuant

9 34 to this chapter. As used in this paragraph, "lawful

35 enforcement includes but is not limited to:
1 (1) Contacting or interviewing any participant in an adult 10 day services program in private at any reasonable hour and <u> 3 without advance notice.</u>

10 Examining any relevant records of an adult day services program.

6 (3) Preserving evidence of any violation of this chapter

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- or of the rules adopted pursuant to this chapter.
 Sec. 12. Section 231D.12, Code 2005, is amended to read as 9 follows:
- 10 10 231D.12 RETALIATION BY AN ADULT DAY SERVICES PROGRAM 10 11 PROHIBITED.
- 1. An adult day services program shall not discriminate or 10 13 retaliate in any way against a recipient participant, 10 14 recipient's participant's family, or an employee of the 10 15 program who has initiated or participated in any proceeding 10 16 authorized by this chapter. An adult day services program 10 17 that violates this section is subject to a penalty as 10 18 established by administrative rule, to be assessed and 10 19 collected by the department of inspections and appeals and 10 20 paid into the state treasury to be credited to the general 10 21 fund of the state.
- 2. Any attempt to discharge a recipient participant from 10 23 an adult day services program by whom or upon whose behalf a 10 24 complaint has been submitted to the department of inspections 10 25 and appeals under section 231D.9, within ninety days after the 10 26 filing of the complaint or the conclusion of any proceeding 10 27 resulting from the complaint, shall raise a rebuttable 10 28 presumption that the action was taken by the program in 10 29 retaliation for the filing of the complaint, except in 10 30 situations in which the recipient participant is discharged 10 31 due to changes in health status which exceed the level of care 10 32 offered by the adult day services program or in other
- 10 33 situations as specified by rule. 10 34 Sec. 13. <u>NEW SECTION</u>. 231D.13A MEDICATION SETUP == 10 35 ADMINISTRATION AND STORAGE OF MEDICATIONS.
 - 1. An adult day services program may provide for 2 medication setup if requested by a participant or the 3 participant's legal representative. If medication set If medication setup is 4 provided following such request, the program shall be 5 responsible for the specific task requested and the 6 participant shall retain responsibility for those tasks not 7 requested to be provided.
- 8 2. If medications are administered or stored by an adult 11 9 day services program, or if the adult day services program 11 10 provides for medication setup, all of the following shall 11 11 apply:
- If administration of medications is delegated to the a. 11 13 program by the participant or the participant's legal 11 14 representative, the medications shall be administered by a 11 15 registered nurse, licensed practical nurse, or advanced 11 16 registered nurse practitioner licensed or registered in Iowa 11 17 or by the individual to whom such licensed or registered 11 18 individuals may properly delegate administration of 11 19 medications.
- b. Medications, other than those self-administered by the 11 21 participant or provided through medication setup, shall be 11 22 stored in locked storage that is not accessible to persons 11 23 other than employees responsible for administration or storage 11 24 of medications.
 - c. Medications shall be labeled and maintained in
- 11 26 compliance with label instructions and state and federal law.
 11 27 d. A person, other than a person authorized to prescribe 11 28 prescription drugs under state and federal law, shall not 11 29 alter the prescription of a participant.
- Medications shall be stored in their originally 11 31 received containers.
- f. If medication setup is provided by the program at the 33 request of the participant or the participant's legal 11 34 representative, or if medication administration is delegated 11 35 to the program by the participant or the participant's legal representative, appropriate staff of the program may transfer the medications in the participant's presence from the 3 original prescription container to medication dispensing 4 containers, reminder containers, or medication cups.
 - Program assistance with medication administration as specified in the contractual agreement shall not require the program to provide assistance with the storage of medications.

Sec. 14. Section 231D.16, Code 2005, is amended to read as follows:

231D.16 TRANSITION PROVISIONS PROVISION.

12 10 1. Adult day services programs voluntarily accredited by a 12 11 12 12 recognized accrediting entity prior to July 1, 2003, shall -12 13 comply with this chapter by June 30, 2004.

2. 1. Adult day services programs that are serving at

12 15 least two but not more than five persons that are not 12 16 voluntarily accredited by a recognized accrediting entity 12 17 prior to July 1, 2003, shall comply with this chapter by June 12 18 30, 2005.

12 19 A hospital licensed pursuant to chapter 135B, 20 care facility licensed pursuant to chapter 135C, or an assisted living program certified pursuant to chapter 231C may

12 20 care facility licensed pursuant to chapter 135C, or an
12 21 assisted living program certified pursuant to chapter 231C ma
12 22 operate an adult day services program if the adult day
12 23 services program is certified pursuant to this chapter.
12 24 3. A certified adult day services program that complies
12 25 with the requirements of this chapter shall not be required
12 26 be licensed or certified as another type of facility, unless
12 27 the facility is represented to the public as another type of 25 with the requirements of this chapter shall not be required to facility.

Sec. 15. NEW SECTION. 231D.17 WRITTEN CONTRACTUAL 12 30 AGREEMENT REQUIRED.

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- 12 31 1. An adult day services program shall not operate in this 12 32 state unless a written contractual agreement is executed 12 33 between the adult day services program and each participant or 12 34 the participant's legal representative prior to the 12 35 participant's admission to the program, and unless the adult 1 day services program operates in accordance with the terms of 2 the written contractual agreement. The adult day services 3 program shall deliver to the participant or the participant's 4 legal representative a complete copy of the written 5 contractual agreement and all supporting documents and 6 attachments, prior to the participant's admission to the 7 program, and shall also deliver a written copy of changes to 8 the written contractual agreement, if any changes to the copy 9 originally delivered are subsequently made, at least thirty 13 10 days prior to any changes, unless otherwise provided in this 13 11 section.
- 2. An adult day services program written contractual 13 13 agreement shall clearly describe the rights and 13 14 responsibilities of the participant and the program. 13 15 written contractual agreement shall also include but is not 13 16 limited to inclusion of all of the following information in 13 17 the body of the agreement or in the supporting documents and 13 18 attachments:
- a. A description of all fees, charges, and rates 13 20 describing admission and basic services covered, and any 13 21 additional and optional services and their related costs.
- b. A statement regarding the impact of the fee structure 13 23 on third=party payments, and whether third=party payments and 13 24 resources are accepted by the adult day services program.
 - c. The procedure followed for nonpayment of fees.
- d. Identification of the party responsible for payment of 13 27 fees and identification of the participant's legal 13 28 representative, if any.
 - e. The term of the written contractual agreement.
- A statement that the adult day services program shall 13 31 notify the participant or the participant's legal 13 32 representative, as applicable, in writing at least thirty days 13 33 prior to any change being made in the written contractual 13 34 agreement, with the following exceptions:
 - (1) When the participant's health status or behavior constitutes a substantial threat to the health or safety of the participant, other participants, or others, including when the participant refuses to consent to discharge.
- (2) When an emergency or a significant change in the participant's condition results in the need for the provision of services that exceed the type or level of services included in the written contractual agreement and the necessary 8 services cannot be safely provided by the adult day services 9 program. 14 10
- g. A statement that all participant information shall be 14 11 maintained in a confidential manner to the extent required under state and federal law. 14 12
- h. Discharge, involuntary transfer, and transfer criteria 14 14 and procedures, which ensure a safe and orderly transfer.
- 14 15 i. The internal appeals process provided relative to an
- 14 16 involuntary transfer. 14 17 j. The program's policies and procedures for addressing 14 18 grievances between the adult day services program and the 14 19 participants, including grievances relating to transfer and
- 14 20 occupancy. 14 21 k. A statement of the prohibition against retaliation as
- 14 22 prescribed in section 231D.12.
 - 1. The emergency response policy.
- m. The staffing policy which specifies staff is available 14 24 14 25 during all times of program operation, if nurse delegation

14 26 will be used, and how staffing will be adapted to meet 14 27 changing participant needs. 14 28 In dementia=specific adult day services programs, a n. 14 29 description of the services and programming provided to meet 14 30 the life skills and social activities of participants. 14 31 o. The refund policy. 14 32 A statement regarding billing and payment procedures. 14 33 Written contractual agreements and related documents 14 34 executed by each participant or participant's legal 14 35 representative shall be maintained by the adult day services 15 program in program files from the date of execution until 15 2 three years from the date the written contractual agreement is 15 3 terminated. A copy of the most current written contractual 15 4 agreement shall be provided to members of the general public, 15 Written contractual agreements and related 5 upon request. 6 documents shall be made available for on=site inspection to 15 7 the department of inspections and appeals upon request and at 15 15 8 reasonable times. 15 Sec. 16. <u>NEW SECTION</u>. 231D.18 INVOLUNTARY TRANSFER. 15 10 1. If an adult day services program initiates the 15 11 involuntary transfer of a participant and the action is not a 15 12 result of a monitoring evaluation or complaint investigation 15 13 by the department of inspections and appeals, and if the 15 14 participant or participant's legal representative contests the 15 15 transfer, the following procedure shall apply: 15 16 a. The adult day services program shall notify the 15 17 participant or participant's legal representative, in 15 18 accordance with the written contractual agreement, of the need 15 19 to transfer and the reason for the transfer. 15 20 b. If, following the internal appeals process, the adult 15 21 day services program upholds the transfer decision, the 15 22 participant or participant's legal representative may utilize 15 23 other remedies authorized by law to contest the transfer. 15 24 2. The department, in consultation with the department of 15 25 inspections and appeals and affected industry, professional, 15 26 and consumer groups, shall establish by rule, in accordance 15 27 with chapter 17A, procedures to be followed, including the 15 28 opportunity for hearing, when the transfer of a participant 15 29 results from a monitoring evaluation or complaint 15 30 investigation conducted by the department of inspections and 15 31 appeals. 15 32 Sec. EFFECTIVE DATE. Sec. 17. This Act, being deemed of 15 33 immediate importance, takes effect upon enactment. 15 34 15 35 16 CHRISTOPHER C. RANTS 2 16 16 Speaker of the House 16 16 5 16 6 JOHN P. KIBBIE 16 16 President of the Senate 16 9 16 10 I hereby certify that this bill originated in the House and 16 11 is known as House File 587, Eighty=first General Assembly. 16 12 16 13 16 14 16 15 MARGARET THOMSON 16 16 Chief Clerk of the House _, 2005 16 17 Approved _ 16 18

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16 21 THOMAS J. VILSACK

16 22 Governor